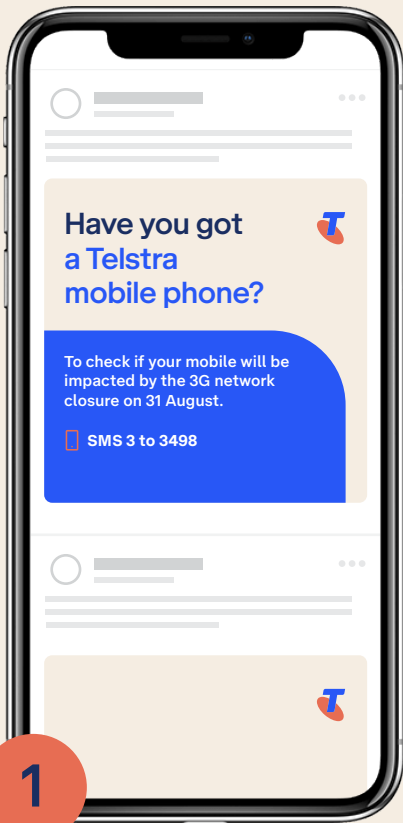


# 3G Closure: Check your device is ready



1

## Check if you are impacted

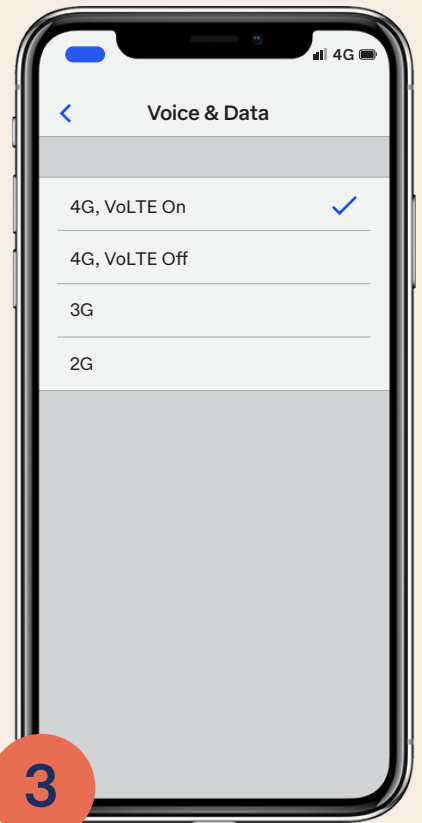
- The best way to check if you are impacted is to use our SMS Checker tool
- SMS '3' to 3498
- You will then receive an SMS that will inform you if you are impacted and if so what action you need to take



2

## Check your software

- Check you have the latest software version for your device
- It give you access to the latest features
- It improves security
- Provides fixes to bugs making your device run better
- Set to auto-update to hassle free maintenance.



3

## Check your Settings

- Some phones allow you to select which network the device attaches to.
- Check in your network settings and ensure it is set to 'automatic' and that 4G VoLTE is enabled.
- Each device is a little bit different so check your device manual for details on how to do this

For more information visit  
[www.telstra.com.au/support/mobiles-devices/3g-closure](http://www.telstra.com.au/support/mobiles-devices/3g-closure)